



lyXyzRey

Lupita Hollis

Entry details

Nominee Name	Lupita Hollis
Nominee Organization	University of Arizona Dining

Impact Story: Describe the effort or initiative led by the nominee and the impact it had on your campus or community.

Lupita Hollis has worked with Arizona Dining for over 25 years moving from a Dining Lead to now an Assistant Director. She is hands on and always seen in dining locations mentoring, coaching, cooking and ensuring the University of Arizona students are fueled for success. Many student employees work with her the entire 4 years in attendance and feel as they are an integral part of the team. Lupita takes the time to learn about her staff. Customers know her by name and she is always rooting for their success. Her impact builds community and sense of belonging. She does an excellent job mentoring staff to encourage awareness of growth opportunities within Dining or outside of their current role. Her staff have grown from shift leads to managers within Dining but several have graduated leaving to pursue their career dreams with Lupita mentoring and going the extra mile with internships, letters of recommendation and simply listening when employees need advice. Lupita's impact is unsurpassed with her passion for cooking and efforts to ensure students are fueled. The team serving the students are enriched from working with her. Her greatest joy is teaching by showing staff the value of ingredients, so they are aware of food cost and waste. She has presented to hundreds of students in our lead class to share her knowledge. Lupita collaborates with our Global Center to ensure international students have experiences reminiscent of home and ensure they feel part of the Wildcat community. Lupita ensures students are receiving safe, nutritious and inclusive meals. She assisted with bringing our dedicated gluten free facility to life to accommodate students with celiac.

Leadership & Collaboration: How did this person lead, collaborate, or inspire others?

Lupita is a true leader in the dining and food service space. She is always interested in providing the vision and best practices for employees to ensure staff development. She is an excellent trainer and brings enthusiasm to work every day. She has overseen hundreds of employees through the years with many still in touch with Lupita or asking for a reference as she is thought of as a mentor by many. We have seen a reduction in turnover as a result of Lupita's leadership with many staff members working with her for many years. Her visionary spirit helps motivate the staff with our shared purpose of Fueling Wildcat Community. Lupita is also always willing to roll up her sleeves and work the grill, stock, cashier and prep to ensure our purpose is met and employees feel she is part of the team as well. Her collaboration plays a big part in the success of Arizona Dining. Several of our dining locations are located in our Global Center which is home to our international students. Lupita has collaborated with our campus peers to offer events to unite our local students with international and allow all to experience international celebrations and cuisine. Several collaborative events including Party at Global, Chinese New Year and the World Cup have grown in participation by 25% each occurrence with a 30% increase in sales. She is has a degree from the

CIA and enjoys collaborating on new offerings including Pan de Muertos and a Chinese crepe to celebrate different cultures and diversity. Lupita's team is inspired by her as well. Some of her team members have said they aspire to grow into her role one day. Others have said she is the smartest and most caring person I know.

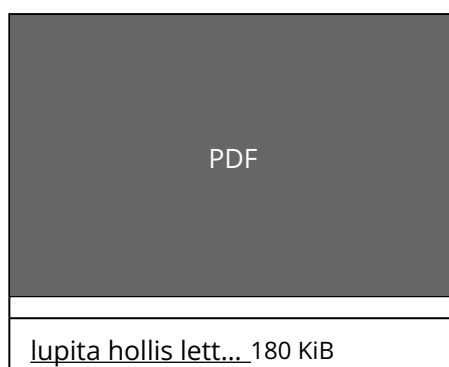
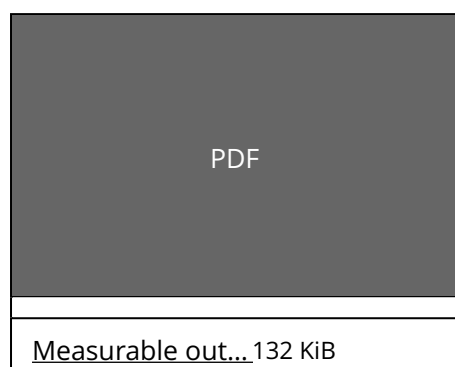
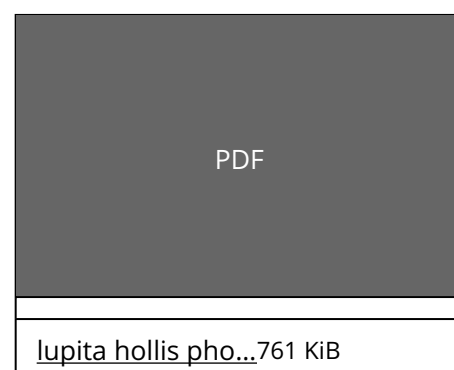
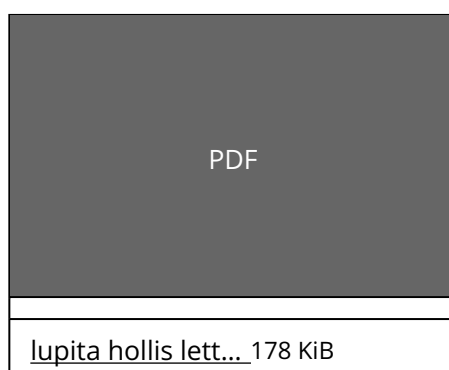
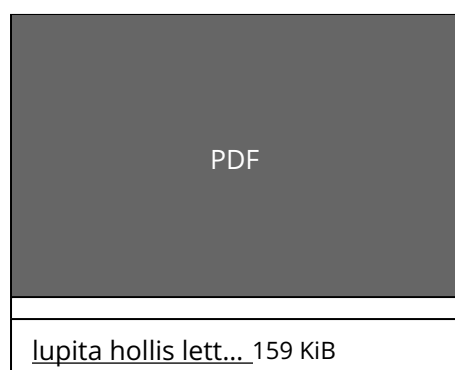
Personal Qualities: Share how this person embodies the spirit of Paul Fairbrook through compassion and service.

Lupita is a very intelligent person who leads with compassion and heart. She is the type of person that will see a student looking lost or sitting by themselves and introduce herself and ensure they are finding what they need and feel welcome. Her spirit of service can be witnessed every day as she takes time to talk with students, visiting family members and staff. Lupita has a true interest in ensuring her continue to learn and grow. She truly cares about the wellbeing of her team and the campus community. Twice a year we have an employee of the semester award in which employees nominate one of their team members. Lupita has won more times than anyone but is always interested in someone else receiving the honor. She is first to volunteer to help various restaurants or catering to ensure they have staffing to support their needs whenever possible. She is reliable and works long hours to ensure all students are fueled. Lupita has been known to stay open late if she sees students waiting in line elsewhere or walking into her dining location. She also has been known to deliver food to the dorm if a student is ill and cannot get to the dining locations for food. She is exceptionally mindful of food safety, allergen accommodation and food costs to ensure operations run smoothly. Lupita also enjoys wowing students and is excited to feature the World Cup within dining locations so all students can root for their team enhancing the campus community. She is adored by the students and our team and certainly aligns with the Paul Fairbrook Service Award criteria.

Please submit a short video (1–3 minutes) featuring the nominee and/or their work. Videos may be used in conference presentations and marketing to celebrate all nominees. The content may be edited by NACUFS staff to create a broader video celebrating the winners.

- Testimonials (colleagues, supervisors, or students)
- Social media highlights
- Photos of the nominee in action
- Survey results or other metrics
- Letters of appreciation
- Newsletters or articles featuring their work

Log in to nacufs.awardsplatform.com to see complete entry attachments.





Attachment name

<https://arizona.box.com/...>