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University of Notre Dame

Entry details

Entry Name:	The Olive Kitchen
Institution Name:	University of Notre Dame
Entry Completed By (<i>name and position</i>):	Bailey Spaulding, Marketing Program Manager, ND Dining

We understand the importance of nourishing the mind, body, and spirit of our students. This extends to every member of our community, including those with dietary restrictions, namely allergies, celiac disease, intolerances, and other medical issues, creating a commitment to care for all whom we serve. The Olive Kitchen represents our newest step forward in that commitment - a dedicated kitchen that is free from many of our most prevalent allergens and restrictions on campus, eliminating the risk and fear of cross-contamination. We currently exclude peanuts, tree nuts, soy, fish, shellfish, and sesame, executing many handcrafted dishes with varied fresh ingredients to meet our students' needs. The Olive Kitchen is in the process of getting a "Certified Free From" (CFF) status. Additionally, every employee working in The Olive Kitchen is Allertrain U certified, ensuring that our staff have the credentials to provide a service that makes our students feel cared for and safe.

To maintain efficiency, The Olive Kitchen utilizes an ordering solution to support meal ordering and preparation. This app allows select students to easily order menu items that are filtered at the ingredient level based on the restrictions that correspond to their dietary needs. This technology supports our culinary team's standards and gives our students peace of mind, knowing that their dietary restrictions or allergies inform the menu items available for selection.

Additionally, we know it's common for students with allergies to be dissatisfied with the options available to them. At The Olive Kitchen, we vary menu items frequently and break them down into ten major categories, including

breakfast, grill items, sandwiches, pizza, pasta, entree bowls, quesadillas, salads, sides, and desserts. For example, a well-loved recipe is “SunButter Cookies,” made with Just One Eggs and Protein.

Surveys are provided to the students at intervals throughout the school year and have been utilized to measure success based on direct feedback. For example, an anonymous student stated in a recent survey, “The Olive Kitchen has changed my life! I have less stress about meals, and can focus more on school.” For quantitative measures of success, please refer to the graph attached to this overall submission. Moreover, to ensure students are aware of this service, marketing through channels like social media, the Notre Dame Dining website, student affairs, as well as word-of-mouth through campus partners, has been a priority.

We are thankful to provide a service that supports a positive college experience. As Henry Clement, an active student enrolled in The Olive Kitchen, states, “Coming to college with severe food allergies, my biggest worry was how I was going to be fed. I felt as though I would have to choose between safety and nutrition, and that there was no world where both were possible. However, thanks to The Olive Kitchen, I was proven wrong. They do more than just take the time to personally prepare meals that are safe to eat; they take the time to know me as a person.”

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PDF The Olive Kitche...256 KiB	PDF The Olive Kitche...895 KiB	PDF The Olive Kitche...2.3 MiB
PDF The Olive Kitche...787 KiB	 Ordering App St...89 KiB	 Ordering App St...151 KiB
 Ordering App St...104 KiB	 The Olive Kitche...53 KiB	



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Instagram Post 2

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